

# ASG NEWS

A Joint Newsletter of the John M. Lilley Library, the Computer Center,  
Center for Teaching & Educational Technologies, and the Media & Instructional Support Center

## JOHN M. LILLEY LIBRARY

### Flags From Around The World

The Lilley Library is celebrating the diversity of the College's student body with a colorful display of flags representing the home countries of Behrend's international students. Thirty-nine flags from around the world now hang on the first floor, bordering the main reading area. The project is sponsored jointly by the Lilley Library and by the International Student Organization, a student group dedicated to promoting cultural awareness among the student body. Jonathan Bayani, President of the International Student Organization, worked with Library Director Rick Hart, in getting the display organized. A handout is available that



identifies the various flags. The campus community is encouraged to visit the library and enjoy the display.

### Lilley Library Has A New Face

Brenda Weaver is our newest part-time Library Assistant. She has resided in Harborcreek Township her entire life. She earned a B.S. in Education from Edinboro University in 1993 and a Master's in Library and Information Science from the University of Pittsburgh in 2002. Brenda and her husband John, an inspector at General Electric, have two grown children; Betsy and Chad. Previously, Brenda was employed

with the state for over ten years when she decided to leave to pursue work in the field she loves. She also works as a per diem Reference Librarian at the Blasco Library. In her free time she enjoys reading, sewing, and doing genealogy. Stop by and welcome to Brenda to Behrend.



Brenda Weaver

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This publication is available in  
alternative media upon request.

Penn State is an affirmative action, equal  
opportunity university.

## COMPUTER CENTER

### Meet the Computer Center Staff

Do you know who's who in the Computer Center? If not, here's a chance to match the names to the faces.

#### *Academic Group*

**Shawn Alexander**, systems administrator, is responsible for the academic Windows servers, academic security, system software, and user interfaces in the public and departmental labs.

**Ken Bauer**, systems administrator, is responsible for the installation, configuration and maintenance of application software, and user interfaces in the public and departmental labs.

**Mort Buss**, IT support specialist, provides hardware support for the public and departmental labs along with the technology classrooms.

**Larry Kosin**, senior systems administrator, has overall responsibility for academic support including local accounts, disk space allocation, and data backup.

**Michelle Newcomb**, IT support specialist, provides hardware support for the public and departmental

#### *Academic/Administrative Staff*

**Fred Fenstermaker**, systems administrator, provides technical support to administrative offices.

**Julie Green**, database specialist, supports the data information needs of the administrative offices.

**Jim Serafin**, senior systems administrator, provides technical support to administrative offices and oversees the Computer Center staff that are involved with administrative support.

**Nick Silka**, systems support specialist, provides hardware and software support for all administrative offices.

#### *Academic/Administrative Group*

**Michelle Brown**, staff assistant, is the contact person for reporting computer hardware and software problems.

**Carolyn Dudas**, web developer and information specialist, serves as the College's webmaster, provides end-user software support, and general software training to faculty and staff.

**Lou Faulhaber**, network systems specialist, supports the College's data telecommunication needs, including the design and installation of local area networks and wireless network.



Left to right: Larry Kosin, Rick Sawtelle, Shawn Alexander, Mort Buss, Scott Smith, Ken Bauer, Michelle Newcomb

labs along with the technology classrooms.

**Rick Sawtelle**, IT consultant, provides technical system and application support for faculty offices and for academic support offices.

**Scott Smith**, systems administrator, is responsible for Linux server support and provides support for the Linux computer labs and for the Macs.



Left to right: Jim Serafin, Julie Green, Fred Fenstermaker, Nick Silka



Left to right: Michelle Brown, Lou Faulhaber, Todd Say, Carolyn Dudas, Ron Hoffman

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**Ron Hoffman**, manager of college IT services, oversees the operations of the Computer Center, including hardware, software, peripherals, and telecommunications.

**Todd Say**, manager of IT support services, manages the day-to-day operations of the computer

center labs, including scheduling lab reservations, and oversees the housing student network support; he supervises the rescom student techs and the student computer consultants in the public labs.

## Get Paid to Recycle!

Although this recycling program is local to University Park, you might find it of interest if you are travelling to U.P. for a meeting, training, or even a football game!

The Computer Store at U.P. is conducting a program called, *Laptop Computers for Credit*.

The goal is to encourage Penn State faculty, staff, and students to recycle used or outdated laptops, MP3 players, or PDAs. If your item is accepted under this program, you'll receive a Computer Store gift card in an amount equal to the recyclable value of your item.

## CENTER FOR TEACHING & EDUCATIONAL TECHNOLOGIES

### Behrend College Teaching Seminar Series

Let's take a glimpse of the teaching seminar schedule this Fall:

- *Classroom Tricks that Make Teaching Easier*  
Monday session; Nov. 17, 4:00–5:15 p.m.,  
Reed 114
- Tuesday Session; Nov. 18, 12:15–1:30 p.m.,  
Reed 114

- *Teaching and Learning with Assertion-Evidence Power Point Slides*

A teaching luncheon sponsored by the Schreyer Institute for Teaching Excellence  
Wed., Dec. 3, noon–1:30 p.m., Kochel 69

For more details visit [behrend.psu.edu/faculty/teachingcenter/seminars/](http://behrend.psu.edu/faculty/teachingcenter/seminars/).

### ANGEL Handouts for Faculty and Students

New handouts for faculty and students are available on <http://behrend.psu.edu/faculty/teachingcenter/angel/>, including:

- Using Attendance Manager on ANGEL
- View attendance records on ANGEL
- The Do's and Don'ts of ANGEL Gradebook
- View course grades on ANGEL

- Download all submissions in dropbox
- Litterbox Cleaning Tool

Please feel free to distribute these handouts to your colleagues and students. If you need instructions on topics that are not listed, please contact [QiDunsworth@psu.edu](mailto:QiDunsworth@psu.edu).

### Penn State TLT Symposium on April 18, 2009

#### Registration

<http://symposium.tlt.psu.edu/content/2009-tlt-symposium-registration-form>

#### Call for proposals

Faculty are invited to share innovative uses of technology to enhance teaching, learning, and research at the Penn State Symposium for Teaching and Learning with Technology. This year's theme is "Student Engagement and the Culture of Teaching and Learning." The symposium is looking for presentations that highlight the student's involvement in the learning process.

These could involve faculty and students collaborating on a project or an assignment showcasing students using any number of collaborative tools and new learning spaces. Some examples include the use of shared learning resources, the incorporation of digital media, and any best practices that foster student ownership of learning. Faculty who are using technology to enrich teaching, learning, or research are encouraged to submit a proposal using the online form at [2009 TLT Symposium Session Proposal Form](http://2009.TLT.Symposium.Session.Proposal.Form). The deadline to submit a proposal is *November 21, 2008*. Selection of proposals will begin after that.

#### CONTACT US

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## SUBMIT COPIES ONLINE!

The Behrend Intranet (<https://intranet.bd.psu.edu/default.aspx>) continues to be the best and most reliable way to submit copy jobs. CMC along with the Computer Center are working to streamline this useful service and we will soon have a direct link to the Intranet log-in on the homepage of our Web site. As always please allow a two hour turnaround for your copy jobs. CMC makes regular pickups and deliveries at 9:00 a.m., 11:00 a.m., 2:00 p.m. and 4:00 p.m.

## COPY AND MULTIMEDIA CENTER

### Technology Classroom Updates

The start of the 2008 fall term marked the introduction of updated technology to eight classrooms in the Kochel Center and one in the Hammermill building. All of the aforementioned rooms now have AMX touch panels similar to those found in the Research and Economic Development Center. Another big improvement worth noting is the elimination of the CRT televisions that occupied a corner of the rooms and were used primarily to provide audio for video tapes and DVD's. They have been replaced by wall-mounted speakers that are powered by an

amplifier located within the podium.

Screens in most of the classrooms have also been updated to provide a "controlled return" that virtually eliminates the possibility of a fast retraction that may damage the screen or prove unsafe for the operator. Exceptions to the rule are the screens located in K-41 which retains its original 10' manual screen and K-57 along with H-144 which both have electrically controlled screens. The projector/screen combination in K-57 has widescreen capability for movie viewing.

### Schreyer Institute Test Scanning

As some of you may already be aware, the Copy and Multimedia Center is experiencing some problems with the Schreyer Institute test scanning sheets. This problem affects only the larger 175 question answer sheets (form 5C2005). It does not affect the 80 question answer sheets.

For the remainder of the fall 2008 semester, we will continue to scan tests that use the 80 question answer sheets. Tests that require the larger 175 question answer sheets will be sent

overnight by FedEx, at the expense of the School involved, to the Schreyer Institute for them to handle directly.

The Schreyer Institute will be servicing our equipment after the end of the fall 2008 semester, and hopefully will have this issue resolved so that CMC may continue to provide this service to faculty. Thanks in advance for your patience while this work is in progress.

## COMPUTER CENTER CONT.

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### Fly with Thunderbird

As many of you heard, staff are gradually being moved from the Eudora e-mail client to Thunderbird. The main reason for this change is that Qualcomm has dropped Eudora from its product line and, consequently, there are no further updates or support. As a result, a guide has been developed to help new users of

Thunderbird. It's called the *Bare Bones Guide to Thunderbird 2*. So fly on over to the Computer Center's Web site to download the guide or go directly to: <http://behrend.psu.edu/compcntr/softwareguides.htm>. Also, if you need any help with using Thunderbird, please contact the Computer Center.

### Don't PASS This By!

Penn State Information Technology Services (ITS) has significantly increased the amount of file storage space for use by faculty, staff, and students. This space is often referred to by its acronym, PASS, Penn State Access Account Storage Space.

Initially, 500 MB of online storage space are allocated upon receipt of a Penn State Access Account (with a previous maximum of 1 GB). Users now have 5 GB of maximum storage space for course work, research, club sites, Web projects, portfolios, personal blogging, graphics,

photos, and more. You can increase your storage allocation to 5 GB via the ITS Secure Server's quota utility at <https://www.work.psu.edu/>.

In addition, ITS has created a new utility that allows you to recreate your PASS home folder (or other folders stored in PASS) if these folders are accidentally deleted. For details and instructions concerning this utility, visit the ITS Knowledge Base at <http://kb.its.psu.edu/> and search on the criteria "Recreating PASS Space."

For more information about PASS, visit: <http://its.psu.edu/PASS/>.