

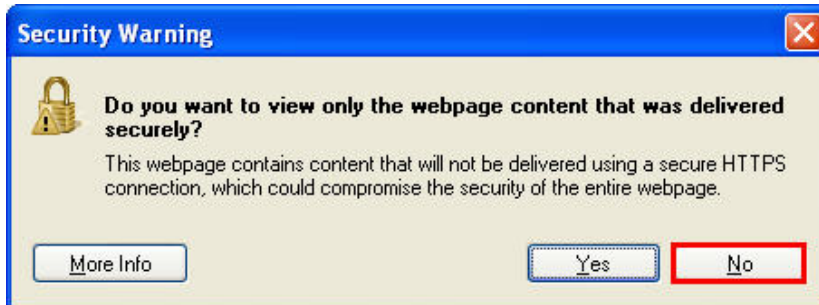
Must-knows about ANGEL

Last updated on 9/1/2009

1. The recommended browsers for ANGEL are: IE 7, Firefox 3 or above. If you have a Mac, please download Firefox. IE 8 has some issues too, but if you set up the compatibility mode, you should be fine most of the time. Instructions are available for download at <http://behrend.psu.edu/faculty/teachingcenter/angel/#studentHandouts>.

All computers on campus are compatible.

2. **<Added on 8/27>** If you are using IE 8, you may see the warning window below. You must select **NO** in order to continue (rearrange items, visit external web sites, etc.). If you already clicked on Yes once, this window may not show up for you to click on the NO. If that happens, please clear the browsing history, exit IE, reopen IE, log back on to ANGEL, and then it would be displayed.



3. Do NOT use multiple browser tabs to browse multiple ANGEL courses. It will create errors.
4. Not all instructors use ANGEL for teaching or grading. If your instructor does not make the course active, you will not be able to see the course when you log on ANGEL. So don't be panic when you can't see a course you have registered, check with your instructor first.
5. All course registration or add/drop have to be completed by yourself on eLion <https://elion.psu.edu/>, not just through ANGEL, or by your instructor. If you are taking a class for credits but never registered on eLion, you may end up having no grades even though you are able to access course materials on ANGEL.
6. If you add or drop a course, the change on ANGEL is NOT instant but will be reflected between 24-48 hours after add/drop.
7. ANGEL system performs daily maintenance from 4:00 to 6:00 a.m. U.S. Eastern Time, during which time ANGEL will be unavailable.
8. By default, ANGEL mail and PSU webmail are two separate mailboxes. However, you can forward ANGEL mail to PSU webmail. Technically, you can forward PSU webmail to another email address, but based on past experiences, that is NOT recommended.
9. **<Added on 8/27>** You can add the *Course Mail* tool to My Profile page. This tool will collect all ANGEL mail and place them in one place so that you don't have to check the message course by course. For detailed instructions, please refer to the handout [Edit My Profile Page](#).

10. If you have forwarded ANGEL mail to Penn State webmail, the “Reply to All” link would allow you to reply to the sender only.
11. If your Penn State webmail cannot read an attachment, you can always download a good copy of the attached file from ANGEL inbox.
12. If your instructor enters grades on ANGEL, you will be able to see the update immediately.
13. When you submit a homework assignment to a dropbox on ANGEL, please make sure the process is complete; otherwise the instructor will not be able to find your submission and consider you didn’t turn in the assignment. Instructions to use the dropbox are available at <http://behrend.psu.edu/faculty/teachingcenter/angel/#studentHandouts>, click on [Submitting a File to Dropbox](#).
14. Each ANGEL course has a space limit of 1 GB shared among all your instructors and fellow students. Please be aware of file size when uploading media files. This would not be a problem for 99% of the courses.